

**MANAGEMENT INFORMATION SYSTEM (MIS)  
TECHNICAL MANUAL**

**DLAM 4745.40 VOL. VI  
Revision Date: August 25, 2004**

---

**ISSUE  
Requisitioning Service  
Second Level**

# MANAGEMENT INFORMATION SYSTEM (MIS) TECHNICAL MANUAL

**DLAM 4745.40 VOL. VI**  
**Revision Date: August 25, 2004**

---

**TM-S92.DOC**  
**ISSUE**

<b>ELEMENT NO.</b>	<b>TITLE</b>	<b>DEFINITION</b>	<b>CALCULATION METHOD</b>
SSS61	Number MROs Shipped	The number of MROs that have been shipped.	A count is added to this element for MROs, with a date in the Date Ship field.

<b>ELEMENT NO.</b>	<b>TITLE</b>	<b>DEFINITION</b>	<b>CALCULATION METHOD</b>
SSS62	Number Hi-Pri Offered To Transportation	Total number of High Priority MROs Offered to Transportation.	A count is added to this element for transactions with a date in the Date Ship field, and IPD equal to 1 thru 8. (Exclude transactions with IPG Downgrade Code: 1 or 2).

<b>ELEMENT NO.</b>	<b>TITLE</b>	<b>DEFINITION</b>	<b>CALCULATION METHOD</b>
SSS63	Average Days Hi-Pri Receipt To Offer	The Average Number of Days between the Received Date and the Offer Date for High Priority shipments.	<p>High Priority transactions counted for this element have a date in the Date Ship field, and IPD equal to 1 thru 8. (Exclude transactions with IPG Downgrade Code: 1 or 2).</p> <p>For Offered High Priority transactions, the number of processing days is the days between Received Date and the Offer Date.</p> <p>The number of processing days is totaled for shipped High Priority transactions. At the end of MIS calculations for Issues, this total is divided by the number of shipped High Priority issues transactions to produce the Average Number of Days.</p>

continued on next page

---

# MANAGEMENT INFORMATION SYSTEM (MIS) TECHNICAL MANUAL

**DLAM 4745.40 VOL. VI**  
**Revision Date: August 25, 2004**

TM-S92.DOC  
**ISSUE**

ELEMENT NO.	TITLE	DEFINITION	CALCULATION METHOD
SSS64	Total Hi-Pri Shipped	The number of High Priority MROs that have been shipped.	A count is added to this element for transactions with a date in the Date Ship field, and IPD equal to 1 thru 8. (Exclude transactions with IPG Downgrade Code: 1 or 2).

ELEMENT NO.	TITLE	DEFINITION	CALCULATION METHOD
SSS65	Average Days Hi-Pri, Offer To Ship	The Average Number of Days between Offer Date and Ship Date for High Priority shipments.	<p>High Priority transactions counted for this element have a date in the Date Ship field, and IPD equal to 1 thru 8. (Exclude transactions with IPG Downgrade Code: 1 or 2).</p> <p>For shipped High Priority transactions, the number of processing days is the days between Offer Date and the Ship Date.</p> <p>The number of processing days is totaled for shipped High Priority transactions. At the end of MIS calculations for Issues, this total is divided by the number of shipped High Priority issues transactions to produce the Average Number of Days.</p>

continued on next page

# MANAGEMENT INFORMATION SYSTEM (MIS) TECHNICAL MANUAL

DLAM 4745.40 VOL. VI  
Revision Date: August 25, 2004

---

TM-S92.DOC  
**ISSUE**

ELEMENT NO.	TITLE	DEFINITION	CALCULATION METHOD
SSS66	Average Days Hi-Pri, Receipt To Ship	The Average Number of Days between Received Date and Ship Date for High Priority shipments.	<p>High Priority transactions counted for this element have a date in the Date Ship field, and IPD equal to 1 thru 8. (Exclude transactions with IPG Downgrade Code: 1 or 2).</p> <p>For shipped High Priority transactions, the number of processing days is the days between Received Date and the Ship Date.</p> <p>The number of processing days is totaled for shipped High Priority transactions. At the end of MIS calculations for Issues, this total is divided by the number of shipped High Priority issue transactions to produce the Average Number of Days.</p>

continued on next page

---

# MANAGEMENT INFORMATION SYSTEM (MIS) TECHNICAL MANUAL

DLAM 4745.40 VOL. VI  
Revision Date: August 25, 2004

TM-S92.DOC  
**ISSUE**

ELEMENT NO.	TITLE	DEFINITION	CALCULATION METHOD
SSS67	Number Hi-Pri Shipped On-Time	<p>The number of High Priority MROs determined to be shipped On-Time.</p> <p><b>See Standard Days to Process Table in Perform Calculations Overview</b></p>	<p>High Priority transactions counted for this element have a date in the Date Ship field, and IPD equal to 1 thru 8. (Exclude transactions with IPG Downgrade Code: 1 or 2).</p> <p>A transaction is considered shipped On-Time when the number of days between Received and Ship Dates is less than or equal to the standard number of days for Received to Shipped.</p> <p>A count is added to this element for High Priority transactions shipped On-Time.</p>

continued on next page

# MANAGEMENT INFORMATION SYSTEM (MIS) TECHNICAL MANUAL

DLAM 4745.40 VOL. VI  
Revision Date: August 25, 2004

---

TM-S92.DOC  
**ISSUE**

<b>ELEMENT NO.</b>	<b>TITLE</b>	<b>DEFINITION</b>	<b>CALCULATION METHOD</b>
SSS68	Number Hi-Pri Shipped Late	<p>The number of High Priority MROs determined to be shipped late.</p> <p><b>See Standard Days to Process Table in Perform Calculations Overview</b></p>	<p>High Priority transactions counted for this element have a date in the Date Ship field, and IPD equal to 1 thru 8. (Exclude transactions with IPG Downgrade Code: 1 or 2).</p> <p>A transaction is considered shipped late when the number of days between Received and Ship Dates is greater than the standard number of days for Received to Ship.</p> <p>A count is added to this element for High Priority transactions shipped late.</p>

continued on next page

# MANAGEMENT INFORMATION SYSTEM (MIS) TECHNICAL MANUAL

**DLAM 4745.40 VOL. VI**  
**Revision Date: August 25, 2004**

TM-S92.DOC  
**ISSUE**

ELEMENT NO.	TITLE	DEFINITION	CALCULATION METHOD
SSS69	Percent Hi-Pri Shipped On-Time	The Percentage of total High Priority shipments that were shipped On-Time.	<p>This element is the percentage of total High Priority shipments that were shipped On-Time per the Received To Ship standard. (element SSS67 divided by SSS64 times 100)</p> <p>High Priority transactions used in calculating this element have a date in the Date Ship field, and IPD equal to 1 thru 8. (Exclude transactions with IPG Downgrade Code: 1 or 2).</p> <p>A transaction is considered shipped On-Time when the number of days between Received and Ship Dates is less than or equal to the standard number of days for Received to Ship.</p>

ELEMENT NO.	TITLE	DEFINITION	CALCULATION METHOD
SSS70	Number Pri III Offered To Transportation	Total number of Routine MROs Offered to Transportation.	A count is added to this element for transactions with a date in the Date Ship field; and either IPD greater than 8 or IPD equal to 1 thru 8 with IPG Downgrade Code 1 or 2.

continued on next page

# MANAGEMENT INFORMATION SYSTEM (MIS) TECHNICAL MANUAL

**DLAM 4745.40 VOL. VI**  
**Revision Date: August 25, 2004**

TM-S92.DOC  
**ISSUE**

ELEMENT NO.	TITLE	DEFINITION	CALCULATION METHOD
SSS71	Average Days Pri III, Receipt To Offer	The Average Number of Days between the Received Date and the Offer Date for Routine shipments.	<p>Routine transactions counted for this element have a date in the Date Ship field, and either IPD greater than 8 or IPD equal to 1 thru 8, with IPG Downgrade Code: 1 or 2.</p> <p>For Offered Routine transactions, the number of processing days is the days between Received Date and the Offer Date.</p> <p>The number of processing days is totaled for Offered Routine transactions. At the end of MIS calculations for Issues, this total is divided by the number of shipped Routine issue transactions to produce the Average Number of Days.</p>

ELEMENT NO.	TITLE	DEFINITION	CALCULATION METHOD
SSS72	Total Pri III Shipped	The number of Routine MROs that have been shipped.	A count is added to this element for transactions with a date in the Date Ship field, and either IPD greater than 8 or IPD equal to 1 thru 8, with IPG Downgrade Code: 1 or 2.

continued on next page

# MANAGEMENT INFORMATION SYSTEM (MIS) TECHNICAL MANUAL

DLAM 4745.40 VOL. VI  
Revision Date: August 25, 2004

TM-S92.DOC  
**ISSUE**

ELEMENT NO.	TITLE	DEFINITION	CALCULATION METHOD
SSS73	Average Days Pri III, Offer To Ship	The Average Number of Days between Offer Date and Ship Date for Routine shipments.	<p>Routine transactions counted for this element have a date in the Date Ship field, and either IPD greater than 8 or IPD equal to 1 thru 8, with IPG Downgrade Code: 1 or 2.</p> <p>For shipped Routine transactions, the number of processing days is the days between Offer Date and the Ship Date.</p> <p>The number of processing days is totaled for shipped Routine transactions. At the end of MIS calculations for Issues, this total is divided by the number of shipped Routine issue transactions to produce the Average Number of Days.</p>

continued on next page

# MANAGEMENT INFORMATION SYSTEM (MIS) TECHNICAL MANUAL

**DLAM 4745.40 VOL. VI**  
**Revision Date: August 25, 2004**

---

**TM-S92.DOC**  
**ISSUE**

<b>ELEMENT NO.</b>	<b>TITLE</b>	<b>DEFINITION</b>	<b>CALCULATION METHOD</b>
SSS74	Average Days Pri III, Receipt To Ship	The Average Number of Days between Received Date and Ship Date for Routine shipments.	<p>Routine transactions counted for this element have a date in the Date Ship field, and either IPD greater than 8 or IPD equal to 1 thru 8, with IPG Downgrade Code: 1 or 2.</p> <p>For shipped Routine transactions, the number of processing days is the days between Received Date and the Ship Date.</p> <p>The number of processing days is totaled for shipped Routine transactions. At the end of MIS calculations for Issues, this total is divided by the number of shipped Routine issue transactions to produce the Average Number of Days.</p>

continued on next page

---

# MANAGEMENT INFORMATION SYSTEM (MIS) TECHNICAL MANUAL

DLAM 4745.40 VOL. VI  
Revision Date: August 25, 2004

TM-S92.DOC  
**ISSUE**

ELEMENT NO.	TITLE	DEFINITION	CALCULATION METHOD
SSS75	Number Pri III Shipped On-Time	<p>The number of Routine MROs determined to be shipped On-Time.</p> <p><b>See Standard Days to Process Table in Perform Calculations Overview</b></p>	<p>Routine transactions counted for this element have a date in the Date Ship field, and either IPD greater than 8 or IPD equal to 1 thru 8, with IPG Down Grade Code: 1 or 2.</p> <p>A transaction is considered shipped On-Time when the number of days between Received and Ship Dates is less than or equal to the standard number of days for Received to Shipped.</p> <p>A count is added to this element for Routine transactions shipped On-Time.</p>

continued on next page

# MANAGEMENT INFORMATION SYSTEM (MIS) TECHNICAL MANUAL

**DLAM 4745.40 VOL. VI**  
**Revision Date: August 25, 2004**

---

TM-S92.DOC  
**ISSUE**

ELEMENT NO.	TITLE	DEFINITION	CALCULATION METHOD
SSS76	Number Pri III Shipped Late	<p>The number of Routine MROs determined to be shipped late.</p> <p><b>See Standard Days to Process Table in Perform Calculations Overview</b></p>	<p>Routine transactions counted for this element have a date in the Date Ship field, and either IPD greater than 8 or IPD equal to 1 thru 8 with IPG Downgrade Code: 1 or 2.</p> <p>A transaction is considered shipped late when the number of days between Received and Ship Dates is greater than the standard number of days for Received to Ship.</p> <p>A count is added to this element for Routine transactions shipped late.</p>

---

continued on next page

# MANAGEMENT INFORMATION SYSTEM (MIS) TECHNICAL MANUAL

DLAM 4745.40 VOL. VI  
Revision Date: August 25, 2004

TM-S92.DOC  
**ISSUE**

ELEMENT NO.	TITLE	DEFINITION	CALCULATION METHOD
SSS77	Percent Pri III Shipped On-Time	<p>The Percentage of total Routine shipments that were shipped On-Time.</p> <p><b>See Standard Days to Process Table in Perform Calculations Overview</b></p>	<p>This element is the percentage of total Routine shipments that were shipped On-Time per the Received To Ship standard (element SSS75 divided by SSS72 times 100).</p> <p>Routine transactions used in calculating this element have a date in the Date Ship field, and either IPD greater than 8 or IPD equal to 1 thru 8 with IPG Downgrade Code: 1 or 2.</p> <p>A transaction is considered shipped On-Time when the number of days between Received and Ship Dates is less than or equal to the standard number of days for Received to Ship.</p>

continued on next page

# MANAGEMENT INFORMATION SYSTEM (MIS) TECHNICAL MANUAL

**DLAM 4745.40 VOL. VI**  
**Revision Date: August 25, 2004**

TM-S92.DOC  
**ISSUE**

ELEMENT NO.	TITLE	DEFINITION	CALCULATION METHOD
SSS78	Average Days Hi-Pri, MROs, In MADS	The Average Number of Days between MADS Date and Received Date for High Priority shipments.	<p>High Priority transactions counted for this element have a date in the Date Ship field, and IPD equal to 1 thru 8 (exclude transactions with IPG Downgrade Code: 1 or 2).</p> <p>For shipped High Priority transactions, the number of processing days is the days between MADS Date and Received Date. The number of processing days is totaled for shipped High Priority transactions.</p> <p>At the end of MIS calculations for Issues, this total is divided by the number of shipped High Priority issue transactions to produce the Average Number of Days.</p>

continued on next page

# MANAGEMENT INFORMATION SYSTEM (MIS) TECHNICAL MANUAL

DLAM 4745.40 VOL. VI  
Revision Date: August 25, 2004

TM-S92.DOC  
**ISSUE**

ELEMENT NO.	TITLE	DEFINITION	CALCULATION METHOD
SSS79	Average Days Hi-Pri, MROs, MADS To Ship	The Average Number of Days between MADS Date and Ship Date for High Priority shipments.	<p>High Priority transactions counted for this element have a date in the Date Ship field, and IPD equal to 1 thru 8 (exclude transactions with IPG Downgrade Code: 1 or 2).</p> <p>For shipped High Priority transactions, the number of processing days is the days between MADS Date and Ship Date. The number of processing days is totaled for shipped High Priority transactions.</p> <p>At the end of MIS calculations for Issues, this total is divided by the number of shipped High Priority issue transactions to produce the Average Number of Days.</p>

continued on next page

# MANAGEMENT INFORMATION SYSTEM (MIS) TECHNICAL MANUAL

DLAM 4745.40 VOL. VI  
Revision Date: August 25, 2004

TM-S92.DOC  
**ISSUE**

ELEMENT NO.	TITLE	DEFINITION	CALCULATION METHOD
SSS80	Average Days Pri III, MROs, In MADS	The Average Number of Days between MADS Date and Received Date for Routine shipments.	<p>Routine transactions counted for this element have a date in the Date Ship field, either IPD greater than 8 or IPD equal to 1 thru 8 with IPG Downgrade Code: 1 or 2.</p> <p>For shipped Routine transactions, the number of processing days is the days between MADS Date and Received Date. The number of processing days is totaled for shipped Routine transactions.</p> <p>At the end of MIS calculations for Issues, this total is divided by the number of shipped Routine issues transactions to produce the Average Number of Days.</p>

continued on next page

# MANAGEMENT INFORMATION SYSTEM (MIS) TECHNICAL MANUAL

**DLAM 4745.40 VOL. VI**  
**Revision Date: August 25, 2004**

TM-S92.DOC  
**ISSUE**

ELEMENT NO.	TITLE	DEFINITION	CALCULATION METHOD
SSS81	Average Days Pri III, MROs, MADS To Ship	The Average Number of Days between MADS Date and Ship Date for Routine shipments.	<p>Routine transactions counted for this element have a date in the Date Ship field, and either IPD greater than 8 or IPD equal to 1 thru 8 with IPG Downgrade Code: 1 or 2.</p> <p>For shipped Routine transactions, the number of processing days is the days between MADS Date and Ship Date. The number of processing days is totaled for shipped Routine transactions.</p> <p>At the end of MIS calculations for Issues, this total is divided by the number of shipped Routine issue transactions to produce the Average Number of Days.</p>

continued on next page

# MANAGEMENT INFORMATION SYSTEM (MIS) TECHNICAL MANUAL

DLAM 4745.40 VOL. VI  
Revision Date: August 25, 2004

TM-S92.DOC  
**ISSUE**

ELEMENT NO.	TITLE	DEFINITION	CALCULATION METHOD
SSS82	Average Time In Hours/Minutes for Hi-Pri MROs In MADS	The Average Time between MADS Date/Time and Received Date/Time for High Priority Issues.	<p>High Priority transactions counted for this element have a date in the Date Ship field, and IPD equal to 1 thru 8. (Exclude transactions with IPG Down Grade Code: 1 or 2).</p> <p>For High Priority transaction, the processing time is the Hours/Minutes between MADS Date/Time and Received Date/Time. The processing time is totaled for High Priority transactions.</p> <p>At the end of MIS calculations for Issues, this total is divided by the number of shipped High Priority Issues to produce the Average Time in Hours/Minutes.</p>

continued on next page

# MANAGEMENT INFORMATION SYSTEM (MIS) TECHNICAL MANUAL

DLAM 4745.40 VOL. VI  
Revision Date: August 25, 2004

TM-S92.DOC  
**ISSUE**

ELEMENT NO.	TITLE	DEFINITION	CALCULATION METHOD
SSS83	Average Time In Hours/Minutes for Hi-Pri MROs, Received To Offer	The Average Time between Received Date/Time and Offer Date/Time for High Priority Issues.	<p>High Priority transactions counted for this element have a date in the Date Ship field, and IPD equal to 1 thru 8. (Exclude transactions with IPG Downgrade Code: 1 or 2).</p> <p>For High Priority transaction, the processing time is the Hours/Minutes between Received Date/Time and Offer Date/Time. The processing time is totaled for High Priority transactions.</p> <p>At the end of MIS calculations for Issues, this total is divided by the number of shipped High Priority Issues to produce the Average Time in Hours/Minutes.</p>

continued on next page

# MANAGEMENT INFORMATION SYSTEM (MIS) TECHNICAL MANUAL

**DLAM 4745.40 VOL. VI**  
**Revision Date: August 25, 2004**

TM-S92.DOC  
**ISSUE**

ELEMENT NO.	TITLE	DEFINITION	CALCULATION METHOD
SSS84	Average Time In Hours/Minutes for Hi-Pri MROs, Offer To Ship	The Average Time between Offer Date/Time and Ship Date/Time for High Priority Issues.	<p>High Priority transactions counted for this element have a date in the Date Ship field, and IPD equal to 1 thru 8. (Exclude transactions with IPG Downgrade Code: 1 or 2).</p> <p>For High Priority transaction, the processing time is the Hours/Minutes between Offer Date/Time and Ship Date/Time. The processing time is totaled for High Priority transactions.</p> <p>At the end of MIS calculations for Issues, this total is divided by the number of shipped High Priority Issues to produce the Average Time in Hours/Minutes.</p>

continued on next page

# MANAGEMENT INFORMATION SYSTEM (MIS) TECHNICAL MANUAL

**DLAM 4745.40 VOL. VI**  
**Revision Date: August 25, 2004**

---

**TM-S92.DOC**  
**ISSUE**

ELEMENT NO.	TITLE	DEFINITION	CALCULATION METHOD
SSS85	Average Time In Hours/Minutes for Hi-Pri MROs, Received To Ship	The Average Time between Received Date/Time and Ship Date/Time for High Priority Issues.	<p>High Priority transactions counted for this element have a date in the Date Ship field, and IPD equal to 1 thru 8. (Exclude transactions with IPG Downgrade Code: 1 or 2).</p> <p>For High Priority transaction, the processing time is the Hours/Minutes between Received Date/Time and Ship Date/Time. The processing time is totaled for High Priority transactions.</p> <p>At the end of MIS calculations for Issues, this total is divided by the number of shipped High Priority Issues to produce the Average Time in Hours/Minutes.</p>

continued on next page

---

# MANAGEMENT INFORMATION SYSTEM (MIS) TECHNICAL MANUAL

**DLAM 4745.40 VOL. VI**  
**Revision Date: August 25, 2004**

TM-S92.DOC  
**ISSUE**

ELEMENT NO.	TITLE	DEFINITION	CALCULATION METHOD
SSS86	Average Time In Hours/Minutes for Hi -Pri MROs, MADS To Ship	The Average Time between MADS Date/Time and Ship Date/Time for High Priority Issues.	<p>High Priority transactions counted for this element have a date in the Date Ship field, and IPD equal to 1 thru 8. (Exclude transactions with IPG Downgrade Code: 1 or 2).</p> <p>For High Priority transaction, the processing time is the Hours/Minutes between MADS Date/Time and Ship Date/Time. The processing time is totaled for High Priority transactions.</p> <p>At the end of MIS calculations for Issues, this total is divided by the number of shipped High Priority Issues to produce the Average Time in Hours/Minutes.</p>

continued on next page

# MANAGEMENT INFORMATION SYSTEM (MIS) TECHNICAL MANUAL

**DLAM 4745.40 VOL. VI**  
**Revision Date: August 25, 2004**

---

**TM-S92.DOC**  
**ISSUE**

<b>ELEMENT NO.</b>	<b>TITLE</b>	<b>DEFINITION</b>	<b>CALCULATION METHOD</b>
SSS87	Average Time In Hours/Minutes for Pri III MROs In MADS	The Average Time between MADS Date/Time and Received Date/Time for Routine Issues.	<p>Routine transaction counted for this element have a date in the Date Ship field, either IPD greater than 8 or IPD equal to 1 thru 8 with IPG Downgrade Code: 1 or 2.</p> <p>For Routine transaction, the processing time is the Hours/Minutes between MADS Date/Time and Received Date/Time. The processing time is totaled for Routine transactions.</p> <p>At the end of MIS calculations for Issues, this total is divided by the number of shipped Routine Issues to produce the Average Time in Hours/Minutes.</p>

continued on next page

---

# MANAGEMENT INFORMATION SYSTEM (MIS) TECHNICAL MANUAL

**DLAM 4745.40 VOL. VI**  
**Revision Date: August 25, 2004**

---

**TM-S92.DOC**  
**ISSUE**

<b>ELEMENT NO.</b>	<b>TITLE</b>	<b>DEFINITION</b>	<b>CALCULATION METHOD</b>
SSS88	Average Time In Hours/Minutes for Pri III MROs, Received To Offer	The Average Time between Received Date/Time and Offer Date/Time for Routine Issues.	<p>Routine transactions counted for this element have a date in the Date Ship field, and either IPD greater than 8 or IPD equal to 1 thru 8 with IPG Downgrade Code: 1 or 2.</p> <p>For Routine transaction, the processing time is the Hours/Minutes between Received Date/Time and Offer Date/Time. The processing time is totaled for Routine transactions.</p> <p>At the end of MIS calculations for Issues, this total is divided by the number of shipped Routine Issues to produce the Average Time in Hours/Minutes.</p>

continued on next page

---

# MANAGEMENT INFORMATION SYSTEM (MIS) TECHNICAL MANUAL

DLAM 4745.40 VOL. VI  
Revision Date: August 25, 2004

TM-S92.DOC  
**ISSUE**

ELEMENT NO.	TITLE	DEFINITION	CALCULATION METHOD
SSS89	Average Time In Hours/Minutes for Pri III MROs, Offer To Ship	The Average Time between Offer Date/Time and Ship Date/Time for Routine Issues.	<p>Routine transactions counted for this element have a date in the Date Ship field, and either IPD greater than 8 or IPD equal to 1 thru 8 with IPG Downgrade Code: 1 or 2.</p> <p>For Routine transaction, the processing time is the Hours/Minutes between Offer Date/Time and Ship Date/Time. The processing time is totaled for Routine transactions.</p> <p>At the end of MIS calculations for Issues, this total is divided by the number of shipped Routine Issues to produce the Average Time in Hours/Minutes.</p>

continued on next page

# MANAGEMENT INFORMATION SYSTEM (MIS) TECHNICAL MANUAL

**DLAM 4745.40 VOL. VI**  
**Revision Date: August 25, 2004**

---

**TM-S92.DOC**  
**ISSUE**

<b>ELEMENT NO.</b>	<b>TITLE</b>	<b>DEFINITION</b>	<b>CALCULATION METHOD</b>
SSS90	Average Time In Hours/Minutes for Pri III MROs, Received To Ship	The Average Time between Received Date/Time and Ship Date/Time for Routine Issues.	<p>Routine transactions counted for this element have a date in the Date Ship field, and either IPD greater than 8 or IPD equal to 1 thru 8 with IPG Downgrade Code: 1 or 2.</p> <p>For Routine transaction, the processing time is the Hours/Minutes between Received Date/Time and Ship Date/Time. The processing time is totaled for Routine transactions.</p> <p>At the end of MIS calculations for Issues, this total is divided by the number of shipped Routine Issues to produce the Average Time in Hours/Minutes.</p>

continued on next page

---

# MANAGEMENT INFORMATION SYSTEM (MIS) TECHNICAL MANUAL

**DLAM 4745.40 VOL. VI**  
**Revision Date: August 25, 2004**

TM-S92.DOC  
**ISSUE**

ELEMENT NO.	TITLE	DEFINITION	CALCULATION METHOD
SSS91	Average Time In Hours/Minutes for Pri III MROs, MADS To Ship	The Average Time between MADS Date/Time and Ship Date/Time for Routine Issues.	<p>Routine transactions counted for this element have a date in the Date Ship field, and either IPD greater than 8 or IPD equal to 1 thru 8 with IPG Downgrade Code: 1 or 2.</p> <p>For Routine transaction, the processing time is the Hours/Minutes between MADS Date/Time and Ship Date/Time. The processing time is totaled for Routine transactions.</p> <p>At the end of MIS calculations for Issues, this total is divided by the number of shipped Routine Issues to produce the Average Time in Hours/Minutes.</p>

continued on next page

# MANAGEMENT INFORMATION SYSTEM (MIS) TECHNICAL MANUAL

**DLAM 4745.40 VOL. VI**  
**Revision Date: August 25, 2004**

---

TM-S92.DOC

## **ISSUE**

<b>ELEMENT NO.</b>	<b>TITLE</b>	<b>DEFINITION</b>	<b>CALCULATION METHOD</b>
SSS9D	Average Days Hi-Pri MRO, MADS to Offer	The Average Number of Days between MADS Date and Offer Date for High Priority shipments.	<p>High Priority transactions counted for this element have a date in the Date Ship field, and IPD equal to 1 thru 8 (exclude transactions with IPG Downgrade Code: 1 or 2).</p> <p>For shipped High Priority transactions, the number of processing days is the days between MADS Date and Offer Date. The number of processing days is totaled for shipped High Priority transactions.</p> <p>At the end of MIS calculations for Issues, this total is divided by the number of shipped High Priority issue transactions to produce the Average Number of Days.</p>

continued on next page

---

# MANAGEMENT INFORMATION SYSTEM (MIS) TECHNICAL MANUAL

**DLAM 4745.40 VOL. VI**  
**Revision Date: August 25, 2004**

TM-S92.DOC  
**ISSUE**

ELEMENT NO.	TITLE	DEFINITION	CALCULATION METHOD
SSS9E	Average Days Pri III MROs, MADS to Offer	The Average Number of Days between MADS Date and Offer Date for Routine shipments.	<p>Routine transactions counted for this element have a date in the Date Ship field, and either IPD greater than 8 or IPD equal to 1 thru 8 with IPG Downgrade Code: 1 or 2.</p> <p>For shipped Routine transactions, the number of processing days is the days between MADS Date and Offer Date. The number of processing days is totaled for shipped Routine transactions.</p> <p>At the end of MIS calculations for Issues, this total is divided by the number of shipped Routine issue transactions to produce the Average Number of Days.</p>

continued on next page

# MANAGEMENT INFORMATION SYSTEM (MIS) TECHNICAL MANUAL

DLAM 4745.40 VOL. VI  
Revision Date: August 25, 2004

TM-S92.DOC  
**ISSUE**

ELEMENT NO.	TITLE	DEFINITION	CALCULATION METHOD
SSS9F	Average Time In Hrs/Min Hi-Pri MROs, MADS To Offer	The Average Time between MADS Date/Time and Offer Date/Time for High Priority Issues.	<p>High Priority transactions counted for this element have a date in the Date Ship field, and IPD equal to 1 thru 8. (Exclude transactions with IPG Downgrade Code: 1 or 2).</p> <p>For High Priority transaction, the processing time is the Hours/Minutes between MADS Date/Time and Offer Date/Time. The processing time is totaled for High Priority transactions.</p> <p>At the end of MIS calculations for Issues, this total is divided by the number of shipped High Priority Issues to produce the Average Time in Hours/Minutes.</p>

continued on next page

# MANAGEMENT INFORMATION SYSTEM (MIS) TECHNICAL MANUAL

**DLAM 4745.40 VOL. VI**  
**Revision Date: August 25, 2004**

TM-S92.DOC  
**ISSUE**

ELEMENT NO.	TITLE	DEFINITION	CALCULATION METHOD
SSS9G	Average Time In Hrs/Min Pri III MROs, MADS To Offer	The Average Time between MADS Date/Time and Offer Date/Time for Routine Issues.	<p>Routine transactions counted for this element have a date in the Date Ship field, and either IPD greater than 8 or IPD equal to 1 thru 8 with IPG Downgrade Code: 1 or 2.</p> <p>For Routine transaction, the processing time is the Hours/Minutes between MADS Date/Time and Offer Date/Time. The processing time is totaled for Routine transactions.</p> <p>At the end of MIS calculations for Issues, this total is divided by the number of shipped Routine Issues to produce the Average Time in Hours/Minutes.</p>

continued on next page

# MANAGEMENT INFORMATION SYSTEM (MIS) TECHNICAL MANUAL

DLAM 4745.40 VOL. VI  
Revision Date: August 25, 2004

TM-S92.DOC  
**ISSUE**

ELEMENT NO.	TITLE	DEFINITION	CALCULATION METHOD
SSS9H	Number of Hi - Pri MROs Shpd On-Time, (Avg Days, MADS to Ship)	<p>The number of High Priority MROs determined to be shipped On-Time, per the Standard Number of Days, MADS to Ship, for High Priority shipments.</p> <p><b>See Standard Days to Process Table in Perform Calculations Overview</b></p>	<p>High Priority transactions counted for this element have a date in the Date Ship field, and IPD equal to 1 thru 8. (Exclude transactions with IPG Downgrade Code: 1 or 2).</p> <p>A transaction is considered shipped On-Time when the number of <u>days</u> between MADS Date and Ship Date is less than or equal to the standard number of days for MADS to Shipped.</p> <p>A count is added to this element for High Priority transactions shipped On-Time.</p>

continued on next page

# MANAGEMENT INFORMATION SYSTEM (MIS) TECHNICAL MANUAL

DLAM 4745.40 VOL. VI  
Revision Date: August 25, 2004

TM-S92.DOC  
**ISSUE**

ELEMENT NO.	TITLE	DEFINITION	CALCULATION METHOD
SSS9J	Number of Pri III MROs Shpd On-Time (Avg Days, MADS to Ship)	<p>The number of Routine MROs determined to be shipped On-Time, per the Standard Number of Days, MADS to Ship, for High Priority shipments.</p> <p><b>See Standard Days to Process Table in Perform Calculations Overview</b></p>	<p>Routine transactions counted for this element have a date in the Date Ship field, and either IPD greater than 8 or IPD equal to 1 thru 8, with IPG Downgrade Code: 1 or 2.</p> <p>A transaction is considered shipped On-Time when the number of <u>days</u> between MADS Date and Ship Date is less than or equal to the standard number of days for MADS to Shipped.</p> <p>A count is added to this element for Routine transactions shipped On-Time.</p>

continued on next page

# MANAGEMENT INFORMATION SYSTEM (MIS) TECHNICAL MANUAL

DLAM 4745.40 VOL. VI  
Revision Date: August 25, 2004

TM-S92.DOC  
**ISSUE**

ELEMENT NO.	TITLE	DEFINITION	CALCULATION METHOD
SSS9K	Number of Hi - Pri MROs Shpd On-Time, (Avg Hours, MADS to Ship)	<p>The number of High Priority MROs determined to be shipped On-Time per the Standard Number of Hours, MADS to Ship, for High Priority shipments.</p> <p><b>See Standard Hours to Process Table in Perform Calculations Overview</b></p>	<p>High Priority transactions counted for this element have a date in the Date Ship field, and IPD equal to 1 thru 8. (Exclude transactions with IPG Downgrade Code: 1 or 2).</p> <p>A transaction is considered shipped On-Time when the number of <u>hours</u> between MADS Date/Time and Ship Date/Time is less than or equal to the standard number of hours for MADS to Shipped.</p> <p>A count is added to this element for High Priority transactions shipped On-Time.</p>

continued on next page

# MANAGEMENT INFORMATION SYSTEM (MIS) TECHNICAL MANUAL

DLAM 4745.40 VOL. VI  
Revision Date: August 25, 2004

TM-S92.DOC  
**ISSUE**

ELEMENT NO.	TITLE	DEFINITION	CALCULATION METHOD
SSS9L	Number of Pri III MROs Shpd On-Time, (Avg Hours, MADS to Ship)	<p>The number of Routine MROs determined to be shipped On-Time per the Standard Number of Hours, MADS to Ship, for High Priority shipments.</p> <p><b>See Standard Hours to Process Table in Perform Calculations Overview</b></p>	<p>Routine transactions counted for this element have a date in the Date Ship field, and either IPD greater than 8 or IPD equal to 1 thru 8, with IPG Down Grade Code: 1 or 2.</p> <p>A transaction is considered shipped On-Time when the number of <u>hours</u> between MADS Date/Time and Ship Date/Time is less than or equal to the standard number of hours for MADS to Shipped.</p> <p>A count is added to this element for Routine transactions shipped On-Time.</p>

continued on next page

# MANAGEMENT INFORMATION SYSTEM (MIS) TECHNICAL MANUAL

**DLAM 4745.40 VOL. VI**  
**Revision Date: August 25, 2004**

TM-S92.DOC  
**ISSUE**

ELEMENT NO.	TITLE	DEFINITION	CALCULATION METHOD
SSS9M	Number Of Hi-Pri MROs Shpd Late, (Avg Days, MADS to Ship)	<p>The number of High Priority MROs determined to be shipped late per the Standard Number of Days, MADS to Ship, for High Priority shipments.</p> <p><b>See Standard Days to Process Table in Perform Calculations Overview</b></p>	<p>High Priority transactions counted for this element have a date in the Date Ship field, and IPD equal to 1 thru 8. (Exclude transactions with IPG Downgrade Code: 1 or 2).</p> <p>A transaction is considered shipped late when the number of days between MADS Date and Ship Date is greater than the standard number of days for MADS to Shipped.</p> <p>A count is added to this element for High Priority transactions shipped late.</p>

continued on next page

# MANAGEMENT INFORMATION SYSTEM (MIS) TECHNICAL MANUAL

DLAM 4745.40 VOL. VI  
Revision Date: August 25, 2004

TM-S92.DOC  
**ISSUE**

ELEMENT NO.	TITLE	DEFINITION	CALCULATION METHOD
SSS9N	Number of Pri III MROs Shpd Late, (Avg Days, MADS to Ship)	<p>The number of Routine MROs determined to be shipped late per Standard Number of Days, MADS to Ship, for Routine shipments.</p> <p><b>See Standard Days to Process Table in Perform Calculations Overview.</b></p>	<p>Routine transactions counted for this element have a date in the Date Ship field, and either IPD greater than 8 or IPD equal to 1 thru 8 with IPG Downgrade Code: 1 or 2.</p> <p>A transaction is considered shipped late when the number of days between MADS Date and Ship Date is greater than the standard number of days for MADS to Shipped.</p> <p>A count is added to this element for Routine transactions shipped late.</p>

continued on next page

# MANAGEMENT INFORMATION SYSTEM (MIS) TECHNICAL MANUAL

DLAM 4745.40 VOL. VI  
Revision Date: August 25, 2004

TM-S92.DOC  
**ISSUE**

ELEMENT NO.	TITLE	DEFINITION	CALCULATION METHOD
SSS9P	Number of Hi-Pri MROs Shpd Late, (Avg Hrs, MADS to Ship)	<p>The number of High Priority MROs determined to be shipped late per Standard Number of Hours, MADS to Ship, for High Priority shipments.</p> <p><b>See Standard Hours to Process Table in Perform Calculations Overview</b></p>	<p>High Priority transactions counted for this element have a date in the Date Ship field, and IPD equal to 1 thru 8. (Exclude transactions with IPG Downgrade Code: 1 or 2).</p> <p>A transaction is considered shipped Late when the number of Hours between MADS Date/Time and Ship Date/Time is greater than the standard number of Hours for MADS to Shipped.</p> <p>A count is added to this element for High Priority transactions shipped late.</p>

continued on next page

# MANAGEMENT INFORMATION SYSTEM (MIS) TECHNICAL MANUAL

DLAM 4745.40 VOL. VI  
Revision Date: August 25, 2004

TM-S92.DOC  
**ISSUE**

ELEMENT NO.	TITLE	DEFINITION	CALCULATION METHOD
SSS9Q	Number of Pri III MROs Shpd Late (Avg Hrs, MADS to Ship)	<p>The number of Routine MROs determined to be shipped late per Standard Number of Hours, MADS to Ship, for Routine shipments.</p> <p><b>See Standard Hours to Process Table in Perform Calculations Overview</b></p>	<p>Routine transactions counted for this element have a date in the Date Ship field, and either IPD greater than 8 or IPD equal to 1 thru 8 with IPG Downgrade Code: 1 or 2.</p> <p>A transaction is considered shipped late when the number of Hours between MADS Date/Time and Ship Date/Time is greater than the standard number of hours for MADS to Shipped.</p> <p>A count is added to this element for Routine transactions shipped late.</p>

continued on next page

# MANAGEMENT INFORMATION SYSTEM (MIS) TECHNICAL MANUAL

**DLAM 4745.40 VOL. VI**  
**Revision Date: August 25, 2004**

---

**TM-S92.DOC**  
**ISSUE**

ELEMENT NO.	TITLE	DEFINITION	CALCULATION METHOD
SSS9R	Percent Hi-Pri MROs Shipped On-Time (Avg Days, MADS to Ship)	The Percentage of total High Priority shipments that were shipped On-Time per the Standard Number of Days, MADS to Ship, for High Priority shipments.	<p>This element is the percentage of total High Priority shipments that were shipped On-Time per the MADS to Ship standard. (element SSS9H divided by SSS64 times 100)</p> <p>High Priority transactions used in calculating this element have a date in the Date Ship field, and IPD equal to 1 thru 8. (Exclude transactions with IPG Downgrade Code: 1 or 2).</p> <p>A transaction is considered shipped On-Time when the number of days between MADS Date and Ship Date is less than or equal to the standard number of days for MADS to Shipped.</p>

continued on next page

---

# MANAGEMENT INFORMATION SYSTEM (MIS) TECHNICAL MANUAL

**DLAM 4745.40 VOL. VI**  
**Revision Date: August 25, 2004**

TM-S92.DOC  
**ISSUE**

ELEMENT NO.	TITLE	DEFINITION	CALCULATION METHOD
SSS9S	Percent Pri III MROs Shipped On-Time (Avg Days, MADS to Ship)	The Percentage of total Routine shipments that were shipped On-Time, per the Standard Number of Days, MADS to Ship, for Routine shipments.	<p>This element is the percentage of total Routine shipments that were shipped On-Time per the MADS to Ship standard (element SSS9J divided by SSS72 times 100).</p> <p>Routine transactions used in calculating this element have a date in the Date Ship field, and either IPD greater than 8 or IPD equal to 1 thru 8 with IPG Downgrade Code: 1 or 2.</p> <p>A transaction is considered shipped On-Time when the number of days between MADS Date and Ship Date is less than or equal to the standard number of days for MADS to Shipped.</p>

continued on next page

# MANAGEMENT INFORMATION SYSTEM (MIS) TECHNICAL MANUAL

**DLAM 4745.40 VOL. VI**  
**Revision Date: August 25, 2004**

TM-S92.DOC  
**ISSUE**

ELEMENT NO.	TITLE	DEFINITION	CALCULATION METHOD
SSS9T	Percent Hi-Pri MROs Shipped On-Time (Avg Hours, MADS to Ship)	The Percentage of total High Priority shipments that were shipped On-Time per the Standard Number of Hours, MADS to Ship, for High Priority shipments.	<p>This element is the percentage of total High Priority shipments that were shipped On-Time per the MADS to Ship standard. (element SSS9K divided by SSS64 times 100)</p> <p>High Priority transactions used in calculating this element have a date in the Date Ship field, and IPD equal to 1 thru 8. (Exclude transactions with IPG Downgrade Code: 1 or 2).</p> <p>A transaction is considered shipped On-Time when the number of Hours between MADS Date and Ship Date is less than or equal to the standard number of Hours for MADS to Shipped.</p>

continued on next page

# MANAGEMENT INFORMATION SYSTEM (MIS) TECHNICAL MANUAL

**DLAM 4745.40 VOL. VI**  
**Revision Date: August 25, 2004**

TM-S92.DOC  
**ISSUE**

ELEMENT NO.	TITLE	DEFINITION	CALCULATION METHOD
SSS9U	Percent Pri III MROs Shipped On-Time (Avg Hours, MADS to Ship)	The Percentage of total Routine shipments that were shipped On-Time per the Standard Number of Hours, MADS to Ship, for High Priority shipments.	<p>This element is the percentage of total Routine shipments that were shipped On-Time per the MADS To Ship standard (element SSS9L divided by SSS72 times 100).</p> <p>Routine transactions used in calculating this element have a date in the Date Ship field, and either IPD greater than 8 or IPD equal to 1 thru 8 with IPG Downgrade Code: 1 or 2.</p> <p>A transaction is considered shipped On-Time when the number of Hours between MADS Date/Time and Ship Date/Time is less than or equal to the standard number of Hours for MADS to Shipped.</p>

continued on next page