

**MANAGEMENT INFORMATION SYSTEM (MIS)
TECHNICAL MANUAL**

**DLAM 4745.40 VOL. VI
Revision Date: December 27, 2002**

**ISSUE
DRO Denials**

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| ELEMENT NO. | TITLE | DEFINITION | CALCULATION METHOD |
|---|---|--|--|
| 27100 | Total and Partial Denials, Management Codes 1 and 2 | The number of total denials (denial of the total quantity on a DRO), and partial denials (denial of some of the quantity on a DRO), for Management Codes 1 and 2. Other exclusions listed below. | A count is added to this element for transactions with the criteria below: |
| <p>Type Transaction Code equal to A6J</p> <p style="text-align: center;">AND</p> <p>Management Code '1' or '2'.</p> <p style="text-align: center;">AND</p> <p>Exclude those transactions with Owner RIC equal to S9U (DICOMSS, Reimbursable Provisions)</p> | | | |

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|---|--|--|---|
| 27110 | Total Denials, Management Code 1 and 2 | Total number of DRO Total Denials with Management Codes 1 or 2. Other exclusions listed below. | A count is added to this element when the issue matches the criteria below. |
| <p>Type Transaction Code A6J</p> <p style="text-align: center;">AND</p> <p>Management Code equal '1' or '2'</p> <p>Quantity Denied equal to the DRO original quantity</p> <p style="text-align: center;">AND</p> <p>Exclude those transactions with Owner RIC equal to S9U (DICOMSS, Reimbursable Provisions)</p> | | | |

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| ELEMENT NO. | TITLE | DEFINITION | CALCULATION METHOD |
|--|---|---|---|
| 27120 | Dollar Value, Total and Partial Denials, Management Codes 1 and 2 | Dollar Value of total denials (denial of the total quantity on a DRO), and partial denials (denial of some of the quantity on a DRO), with Management Codes 1 and 2. Other exclusions listed below. | The quantity denied is multiplied by the unit price and added to this element when the issue matches the criteria below |
| <p>Type Transaction Code A6J</p> <p style="text-align: center;">AND</p> <p>Management Code equal '1' or '2'.</p> <p style="text-align: center;">AND</p> <p>Exclude those transactions with Owner RIC equal to S9U (DICOMSS, Reimbursable Provisions)</p> | | | |

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| ELEMENT NO. | TITLE | DEFINITION | CALCULATION METHOD |
|--|---|---|---|
| 27130 | Dollar Value Total Denials, Management Codes 1 and 2. | Total dollar value of DRO Total Denials with Management Codes 1 and 2. Other exclusions listed below. | The quantity denied is multiplied by the unit price and added to this element when the issue matches the criteria below |
| <p>Type Transaction Code A6J</p> <p style="text-align: center;">AND</p> <p>Management Code equal '1' or '2'.</p> <p>Quantity Denied equal to the DRO original quantity</p> <p style="text-align: center;">AND</p> <p>Exclude those transactions with Owner RIC equal to S9U (DICOMSS, Reimbursable Provisions)</p> | | | |

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| ELEMENT NO. | TITLE | DEFINITION | CALCULATION METHOD |
|---|--|---|--|
| 27150 | Percent Denials, Management Codes 1 and 2, vs DROs Shipped | Percentage of the number of Denials with Management Codes 1 and 2, verses the number of DROs shipped. | The number of Total and Partial Denials with Management Codes 1 and 2, divided by the sum of DROs Shipped and Total Denials, with Management Code 1 and 2, multiplied by 100. (i.e 27100 / (22002 + 27110) * 100) |
| <p>Type Transaction Code A6J</p> <p style="text-align: center;">AND</p> <p>Management Code equal '1' or '2'</p> <p style="text-align: center;">AND</p> <p>Exclude those transactions with Owner RIC equal to S9U (DICOMSS, Reimbursable Provisions)</p> | | | |

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|---|--|--|--|
| 27160 | Percent Dollar Value, Denials, Mgt. Codes 1 and 2, vs DROs Shipped | Percentage of Dollar Value of, Denials with Management Codes 1 and 2, verses the Dollar Value of DROs shipped. | The dollar value of Total and Partial Denials with Management Codes 1 and 2 divided by the sum of DROs Shipped, dollar Value, and Total Denials, with Management Code 1 and 2, dollar value, Multiplied by 100. (i.e. $27120 / (22008 + 27130) * 100$) |
| <p>Type Transaction Code A6J</p> <p style="text-align: center;">AND</p> <p>Management Code equal '1' or '2'</p> <p style="text-align: center;">AND</p> <p>Exclude those transactions with Owner RIC equal to S9U (DICOMSS, Reimbursable Provisions)</p> | | | |

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|--|--|--|---|
| 27170 | Total and Partial Denials, Management Code 3 | The number of total denials (denial of the total quantity on a DRO), and partial denials (denial of some of the quantity on a DRO), with Management Code 3. Other exclusions listed below. | A count is added to this element when the issue matches the criteria below. |
| <p>Type Transaction Code A6J</p> <p style="text-align: center;">AND</p> <p>Management Code equal '3'</p> <p style="text-align: center;">AND</p> <p>Exclude those transactions with Owner RIC equal to S9U (DICOMSS, Reimbursable Provisions)</p> | | | |

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|--|----------------------------------|--|---|
| 27180 | Total Denials, Management Code 3 | Total number of DRO Total Denials with Management Code 3. Other exclusions listed below. | A count is added to this element when the issue matches the criteria below. |
| <p>Type Transaction Code A6J</p> <p>AND</p> <p>Management Code equal '3'</p> <p>Quantity Denied equal to the DRO original quantity</p> <p>AND</p> <p>Exclude those transactions with Owner RIC equal to S9U (DICOMSS, Reimbursable Provisions)</p> | | | |

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| 27190 | Dollar Value, Total and Partial Denials, Management Code 3 | Dollar Value of total denials (denial of the total quantity on a DRO), and partial denials (denial of some of the quantity on a DRO), with Management Code 3. Other exclusions listed below. | The quantity denied is multiplied by the unit price and added to this element when the issue matches the criteria below |
| <p>Type Transaction Code A6J</p> <p style="text-align: center;">AND</p> <p>Management Code equal '3'</p> <p style="text-align: center;">AND</p> <p>Exclude those transactions with Owner RIC equal to S9U (DICOMSS, Reimbursable Provisions)</p> | | | |

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